

Andres Maneiro

IT Support / Frontend Developer

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Age: 34 years old | Venezuelan



PROFILE

IT Support professional with over 10 years of experience in providing technical assistance to clients and employee. Proficient in troubleshooting hardware and software issues, installing and configuring software and hardware, and providing end-user support. Adept at managing multiple tasks simultaneously and working under pressure. Strong communication skills with the ability to explain technical concepts to non-technical users.

Passionate about web development and knowledgeable in HTML, CSS, SASS, JavaScript, ReactJS and NodeJS. Active Platzi student with several certifications in the Front-End area. Able to create responsive, dynamic and attractive websites for different types of clients and users. Eager to learn new technologies and tools to improve my skills and contribute to the success of the company.

SKILLS

HTML, CSS, SASS, JavaScript, ReactJS, NodeJS, Windows Server, VMWare, Virtual Box, System Center Configuration Manager, HP Service Manager.

WORK EXPERIENCE

- | | |
|---|---|
| Jun. 2018 - Now
Maracaibo, Venezuela | Senior Specialist - Banco Nacional de Crédito <ul style="list-style-type: none">Assisted remote and on-site user using remote connections tools such as System Center Configuration Manager, DameWare Remote Control, and others.Handling of ticketing systems such as HP Service Manager.Collaborated with the IT team to ensure that security software was properly installed on all employee computers.Worked with Windows Server, VMWare and Virtual Box to manage virtual and physical servers.Participated in IT projects related to BOD to BNC migration, banking system upgrade, process automation and configuration deploymentsCreated a server for deploying sealed images in different versions of Windows operating systemsDevelop a Inventory web application to manage the inventory of equipment in the warehouse using ReactJS, ExpressJS as a framework from NodeJS, PostgreSQL, Docker and Nginx. |
| Sep. 2011 - Feb. 2018
Maracaibo, Venezuela | IT Support Analyst Level II - Dr. Jose Gregorio Hernandez University (UJGH) <ul style="list-style-type: none">Assisted support to internal and external users via email, phone and chat.Repaired monitors and computers damaged by electrical failures or computer viruses.Trained faculty and staff in the proper use of educational software such as Moodle.Supervised the inventory of computer equipment and supplies. |
| May. 2010 - Jan. 2011
Maracaibo, Venezuela | POS Technician - Cooperativa IT & Services <ul style="list-style-type: none">Installed and configured POS in different stores according to customer specifications.Resolved technical issues related to POS hardware or software.Updated the operating system and installed applications necessary for the POS operation. |
| Feb. 2009 - Apr. 2009
Maracaibo, Venezuela | Assistant - Amaya Cars Automotive Diagnostics and Training Center <ul style="list-style-type: none">Assistant in the electrical and electronic repair of automobiles.Basic scanner operation.Internal wiring repair |
| Feb. 2009 - Apr. 2009
Maracaibo, Venezuela | Manager - Jocal's Inversions <ul style="list-style-type: none">Preventive and corrective maintenance of computer equipment.Provided support to users |
| May. 2008 - Jul. 2008
Maracaibo, Venezuela | Internship - Cientifica Industrial Venezuela <ul style="list-style-type: none">Preventive and corrective maintenance of medical equipment.Provided support to users |

EDUCATION

2000 - 2005 Maracaibo, Venezuela	Bachelor of Science Cantacaro Experimental Institute U.E.
2006 - 2009 Maracaibo, Venezuela	University Technician in Electronics. Rafael Bellosó Chacín University College (CUNIBE)

COURSES

Azure Fundamentals - Microsoft - 2022
Full Stack Observability - New Relic - 2022
HTML and CSS - PLATZI - 2022
JavaScript - PLATZI - 2022
Full Stack Developer with JavaScript - PLATZI - 2023
Frontend with React.js (31% Completed) - PLATZI - Now
Computer Maintenance and Repair- CEFAE - 2007

LANGUAGES

Spanish: Native Language
English: Diploma by CEVAZ.
Efset Certificate: Level C1 Advanced - <https://www.efset.org/cert/nRbV2r>

SOCIAL NETWORKS

LinkedIn : <https://www.linkedin.com/in/amaneiro7/>
Portfolio: <https://amaneiro7.github.io/>
Instagram: @amaneiro7
Facebook: @amaneiro7
GitHub: <https://github.com/amaneiro7>

HOBBIES

- Passionate about movies and anime, movies of different genres and cultures, as well as Japanese animation series are watched
- Powerlifting and soccer are practiced as forms of exercise and fun, competing and pushing own limits is liked.
- Going for walks outdoors and observing nature is enjoyed. Astronomy books and articles are read, interested in space and the universe.

PERSONAL REFERENCES

Johanna Olivares

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